Curiale Dellaverson Hirschfeld & Kraemer, LLP

19

21

22

23

24

25 26

27

28

of California. I am Of Counsel in the law offices of Curiale Dellayerson Hirschfeld & Kraemer, LLP, attorneys of record for Defendants All Risks, Ltd. ("All Risks") and Michael McGrath, I make this Affidavit in support of Defendants All Risks and Michael McGrath's Motion for Summary Judgment or, alternatively, Summary Adjudication.

- 2. Attached hereto as Exhibit A are true and correct copies of transcript pages from the Deposition of Glenn Hargrove.
 - 3. Attached hereto as Exhibit B are true and correct copies of transcript pages from

DECL. OF DENA L. NARBAITZ ISO MOTION FOR SUMMARY JUDGMENT CASE NO.: C-07-4636 MMC

41 10		C Y 1	r •
the Li	Jenosifion.	of John	Jennings.
	-chontion	OI SOIL	vviiiii5b.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Case 3:07-cv-04636-MMC

- 4. Attached hereto as Exhibit C are true and correct copies of transcript pages from the Deposition of Rick McDonough.
- 5. Attached hereto as Exhibit D are true and correct copies of transcript pages from the Deposition of Peter Scott.
- 6. Attached hereto as Exhibit E are true and correct copies of transcript pages from the Deposition of Mike McGrath.
- 7. Attached hereto as Exhibit F are true and correct copies of transcript pages from the Deposition of Nick Cortezi.
- Attached hereto as Exhibit G are true and correct copies of transcript pages from the Deposition of Cythina Marty.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed this 5th day of September, 2008, in San Francisco, California.

Dena L. Narbaitz

Page 3 of 70

Exhibit A

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA

2 CRUMP INSURANCE SERVICES, INC., *

Case No. C-07-4636 MMC

Plaintiff,

4

3

5

6

7

8

vs.

MICHAEL P. MCGRATH, an individual, ALL RISKS, LTD., a corporation, and Does 1 through 50, inclusive,

Defendants.



9

10

11

12

13 14

15

16

17· 18

19 20

21

23

22

2425

ANSWERS AND DEPOSITION OF GLENN HARGROVE, produced as a witness at the instance of the Defendants Michael P.

McGrath and All Risks, Ltd., taken in the above-styled and -numbered cause on the 17th day of June, 2008, A.D.,

beginning at 11:14 a.m., before Lisa Smith, a Certified Shorthand Reporter in and for the State of Texas, in the offices of LBJ Corridor, located at 3010 LBJ Freeway, Suite 1200, Dallas, Texas, in accordance with the Federal Rules of Civil Procedure and the agreement hereinafter set forth.

VIDEO DEPOSITION OF GLENN HARGROVE

- 1 A. Yes.
- Q. And likewise, from the time you became the CEO and
- 3 president of Crump, you also had responsibility for hiring
- 4 brokers?
- 5 A. Yes.
- 6 Q. Now, focussing your attention on the time period
 - 7 when you worked as a broker at Crump, did you have a
 - 8 particular line of insurance that you were responsible for
 - 9 trying to make placements?
 - 10 A. I did multiple lines, but the predominance of what
 - 11 I did was casualty business.
- 12 Q. Okay. And as a broker, your client base is made
- 13 up of retailers or retail agents; is that correct?
 - 14 A. As a wholesale broker, yes.
- 15 Q. Okay. And is it fair for me to use the term
- 16 retailers and retail agents synonymously?
- 17 A. That's -- that's fine, yeah.
- 18 Q. Okay. But that's correct from your understanding
- 19 of the wholesale insurance industry?
 - 20 A. That's -- that's how I use it, yes.
 - Q. Okay. So I may use them interchangeably,
 - 22 retailers or retail agents, but I just want to make sure
 - 23 we're on the same page as to those terminology. Okay?
 - 24 A. That's fine.
 - 25 Q. All right. So as a wholesale broker, did you

00021 .

- 1 develop the network of individual retailers that you worked
- 2 with?
- 3 A. Yes.
- Q. And to your knowledge, did those retailers work
- 5 with other wholesalers at times?
- 6 A. Yes.
- 7 Q. In other words, those retailers were not --
- 8 A. I'm sorry. Your signal broke up there so I didn't
- 9 -- I didn't hear the whole question.
- 10 Q. I know. Let me -- let me repeat that.
- Those retailers that you worked with when you
- 12 were a broker were not exclusive to you; is that correct?
- 13 A. Correct.
- Q. In other words, the retailers or the retail
- 15 agents, to your knowledge, also worked with other wholesale
- 16 brokers outside of Crump; is that correct?
- 17 A. They -- they could have. Some did, some didn't.
- 18 Q. And the names of individuals that are retailers,
- 19 how did you as a broker go about locating those names?
 - 20 A. Various methods.
- 21 Q. Such as?
- 22 A. Everything from Yellow Pages to industry
- 23 publications to memberships and association groups, word of
 - 24 mouth on the street, a number of different methods.
- 25 Q. Okay. Are you familiar with a document, an

1	insurance directory called the Kershner Directory with a K?
2	A. Yes.
3	Q. Okay. And have you ever used the Kershner
4	Directory?
5	A. Yes.
6	Q. And is it fair to describe that as sort of a
. 7	Yellow Pages of the insurance retailer industry?
8	A. Yes.
9	Q. And that is a document that, to your
10	understanding, is that Kershner Directory is available
11	to any and all wholesale brokers?
12	A. To my knowledge, yes.
13	Q. So given what you've just described in terms of
14	the the names of the retailers, I presume that would
15	also include their contact information that was available
16	in these various sources?
17	A. Such as phone numbers, fax numbers, sure.
18	Q. Okay. How about e-mails?
19	A. I don't know if Kershner lists e-mail addresses or
20	not. I don't recall.
21	Q. So this information concerning the contact for the
22	retailers, is it fair to say that that's generally known in
23	the insurance industry?
24	A. Sure. There's sources to find it; yes.
25	Q. Now, to make sure that I I properly understand

- 1 Q. Okay. So summing it up, is it fair to say that
 - 2 you -- when you're trying to get to understand what the
 - 3 needs are of this particular insured, that you can
 - 4 essentially pick the brain or request that information
 - 5 directly from a retailer; is that right?
 - 6 A. Yes.
 - 7 Q. And/or you can go on various Web sites, whether
 - 8 they be the underlying insured or other Web sites, others
 - 9 in the industry to try to obtain that information; is that
 - 10 accurate?
- 11 A. Yes.
 - 12 Q. Now, has it been your experience that individual
 - 13 companies who are looking for insurance sometimes approach
 - 14 more than one retailer to help them?
 - 15 A. Sometimes, yes.
 - 16 Q. Are you able to give me, Mr. Harqrove, a
 - 17 percentage of times that you're aware that that occurs
 - 18 generally in the industry?
 - 19 A. It'd be a guess, but I'd say probably two-thirds
 - 20 of the time on average.
 - 21 Q. Okay. And I don't -- I certainly don't want you
 - 22 to guess, but do you feel given your experience in this
 - 23 industry that that's an educated approximation?
 - 24 A. Sure.
 - 25 Q. Okay. And is it likely that more than one

- 1 wholesaler would be approached by a retailer if -- if it's
- 2 an account that needs coverage from an excess and a surplus
- 3 -- surplus line of -- a surplus line market?
- 4 A. From an individual retailer?
- 5 Q. In other words, has it been your experience that a
- 6 wholesaler or more than one wholesaler may be approached by
- 7 the retailer when the retailer is looking for excess and
- 8 surplus lines markets?
- 9 A. They may be; correct.
- 10 Q. Okay. Can you give me any percentage in terms of
- 11 how often that happens?
- 12 A. It would be a rough estimate, but probably a third
- 13 of the time.
- Q. Okay. And you may have answered this before, but
- 15 let me make sure I have this. Has it been your experience
- 16 that retailers go to different wholesalers to get a bid on
- 17 a particular potential placement?
- 18 A. Some do.
- 19 Q. And are you able to give a percentage of time, at
 - 20 least with the retailers that you worked with when you were
- 21 a broker, how often that happened and how often were you
- 22 kind of, to your knowledge, bidding against other
 - 23 wholesalers?
- A. In my personal experience as a broker, probably a
- 25 fourth of the time.

00032 Q. Okay. And it's within the retailer's prerogative 1 2 to decide which wholesale broker to use; correct? 3 A. Yes. 4 And in fact, if they wanted to use you at Crump versus another broker at, let's say, AmWINS, that would be 5 the retailer's choice; is that right? 7 The retailers and their client, the insured as well. 8 Q. So the retailer could choose which or does choose 10 which broker to use? 11 A. Yes. 12 Q. Wholesale broker; is that correct? 13 A. Well, but when you use the term use, the client --14 the insured always has the ultimate say-so because they're 15 the purchaser of the product. And if they -- they can and 16 have refused to use wholesalers in certain events as well. 17 Q. Okay. Good. Fair enough. But it's -- the 18 retailers are the ones that are making the decision at least which wholesale brokers to request a placement from? 19 20 A. Correct. 21 Is that correct?

- 22 So that -- is it fair to say that retailers
- 23 are not owned by a wholesale company?
- MR. ASKANAS: Objection. The question is
- 25 vague and ambiguous.

- 1 retailers that Crump owned in the period of 2007 that
- 2 you're aware of?
- 3 MR. ASKANAS: Objection; vague and ambiguous.
- 4 THE REPORTER: I'm sorry, sir. You're
- 5 trailing off. I can't --
- 6 MR. ASKANAS: Okay. The question is vague
- 7 and ambiguous, but the witness can answer the question.
- 8 A. Other than the ownership by Marsh and the
- 9 ownership of Sedgewick prior to that or any Marsh or
- 10 Sedgewick affiliates, no, I'm not aware of any connection
- 11 between -- legal connection, ownership connection between
- 12 Crump and any other retailer.
- Q. (BY MS. RUTTER) And Crump is considered one of the
- 14 largest independent wholesaler insurance groups in the US;
- 15 is that correct?
- 16 A. Correct.
- 17 Q. And are you aware of a rating by an entity called
- 18 Business Magazine that placed Crump in its October 2007
- 19 edition as the largest wholesale insurance broker?
 - 20 A. Business Insurance Magazine, yes.
 - 21 MS. RUTTER: Okay. Now, there should be a
 - 22 couple of exhibits that were previously sent to the office.
 - 23 And if I can ask the court reporter to show Mr. Hargrove
 - 24 Exhibit No. 2, just Exhibit No. 2. It should be a one-page
 - 25 document, it's entitled Largest Wholesale Brokers Business

- 1 A. Just providing a name and an address and advising
- 2 them that you've left and moved to another place, I don't
- 3 think, constitutes solicitation by itself.
- 4 Q. (BY MS. RUTTER) During Mr. McGrath's last year at
- 5 Crump, is it correct that he was named broker of the year?
- 6 A. Yes, for 2006.
- 7 Q. And do you know -- strike that.
- 8 At Crump, what -- what generally constitutes
- 9 somebody being selected as broker of the year? What is the
- 10 criteria?
- 11 A. Well, we looked at our top performing brokers and
- 12 we had a prereq rule sort of in the company that we did not
- 13 award broker of the year twice to somebody that had
- 14 previously won it. So we -- the executive committee
- 15 reviewed a list of the top brokers, excluding those that
- 16 had already won the award prior to, and we looked at their
- 17 overall production. We looked at the growth in their
- 18 business. We looked at retention ratios, a whole host of
- 19 -- team work, attitude, all sorts of attributes and made a
- 20 determination as to who we felt like was the -- the most
- 21 outstanding broker for the year.
- Q. And is this -- was he broker of the year for
- 23 California or the whole country?
- 24 A. The whole country.
- Q. Now, before Mr. McGrath announced that he was

- 1 conversation with Counsel.
- A. Outside of discussions with Counsel, no.
- 3 MS. RUTTER: Why don't we take a moment and
- 4 change the -- I think we need to change the tape.
- 5 THE VIDEOGRAPHER: We're going off the
- 6 record. The time is 4:19 p.m. This is the end of Tape No.
- 7 2.
- 8 (Break was taken from 4:19 p.m. to 4:22 p.m.)
- 9 THE VIDEOGRAPHER: We're back on the record.
- 10 The time is 4:22 p.m. This is the beginning of Tape No. 3.
- 11 Q. (BY MS. RUTTER) Mr. Hargrove, did you have any
- 12 discussions with Mr. Scott about a conversation that he had
- 13 with Mr. McGrath the next day, the business day after that
- 14 weekend call to let you know that he resigned?
- 15 A. I -- I don't recall.
- 16 Q. Did -- did Mr. Scott indicate to you that he had
- 17 asked Mr. McGrath to leave immediately?
- 18 A. I do remember him saying that to me, yes.
- 19 Q. Was that his decision or was it something that the
 - 20 two of you talked about?
- 21 A. I -- I know that was what Peter wanted to do. I
- 22 don't know. I think we discussed it some and I agreed to
- 23 what Peter's decision was.
- Q. Did he tell you why it was that he wanted
- 25 Mr. McGrath to leave immediately?

counsel. 1 Q. Let me show you what has been previously marked as Exhibit 2 to the deposition of Mike McGrath. Do you have that in front of you? It's a two-page letter from Andrew Forstenzer to Mike McGrath dated June 5th, 2007. A. I have it. Q. And there is a CC to Bill Finegan at Fulbright and Jaworski -- Fulbright and Jaworski, Glenn Hargrove and Peter Scott at Crump and then All Risks. Do you recognize this letter, Mr. Hargrove? 11 A. Yes. 12 Q. And for the record, it's Bates-numbered C0034 through 35, and it was Exhibit 2 to Mr. McGrath's 13 14 deposition. 15 Mr. Hargrove, did you have any input into 16 this letter? 17 A. Not the wording or verbiage of it. I certainly discussed it with the -- the fact that we would send a 19 letter with Mr. Forstenzer. 20 Q. And did you approve the sending of this letter? 21 A. I -- I didn't see the letter prior to it going 22 out. I instructed Andy to send a letter with discussions 23 of the basic content. Q. Okay. If you look at the first full paragraph on

25 the second page, it starts with despite these prohibitions.

1	If you could just read that paragraph first.
2	MR. ASKANAS: I'm sorry. The first full
3	paragraph?
4	MS. RUTTER: Page 2.
5	MR. ASKANAS: On the second page.
6	THE WITNESS: Read read the
7	MR. ASKANAS: You don't need to read it
8	aloud.
9	MS. RUTTER: No. Just read it to your
10	just read it to yourself, sir.
11_	THE WITNESS: Okay.
12	MR. ASKANAS: Just read it to yourself,
13	please.
14	A. Okay.
15	Q. (BY MS. RUTTER) Okay. If you look at again that
16	first full paragraph on Page 2, the second sentence starts,
17	based upon recently received broker of record notification,
18	you are working for a competing business and you are
19	attempting to do business with customers and clients with
20	whom you did business while at Crump for purposes of
21	upcoming July renewals and otherwise.
22	Other than these broker of record letters
23	that may have come in up into this time, are you aware of
24	any information to show that Mr. McGrath was, quote,
25	attempting to do business with customers and clients?

	1	MR. ASKANAS: Other than the discussions with
	2	Counsel. Other than the discussions you had with Counsel.
	3	A. Outside of discussions with Counsel, no.
	4	Q. (BY MS. RUTTER) Other than the broker of record
	5	letters, were you personally aware, not not regarding
	6	discussions with Counsel, but were you personally aware of
	7	any other information that showed whether or not
	8	Mr. McGrath was, quote, attempting to do business with
	9	customers and clients?
	10	A. No. Other than the the testimony earlier as to
	11	the conversation with the Woodruff Sawyer people.
	12_	Q. Well, that conversation hadn't taken place yet,
	13	had it, sir?
	14	A. Probably not at the time this letter was issued.
	15	You're right.
	16	Q. No. Because this letter was issued the day after
#P144884	17	Mr. McGrath first left.
	18	A. Right. So no. The answer would the answer
	19	would be no. Yeah.
	20	Q. And then it states, Crump also has reason to
	21	believe that you have used confidential information and
	22	trade secrets of the company in furtherance of your
	23	competing business. Let me stop there.
	24	Do you know what is being referred to here as
	2.5	

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Case 3:07-cv-04636-MMC

STATE OF TEXAS)

I, Lisa Smith, a Certified Shorthand Reporter in and for the State of Texas, do hereby certify that, pursuant to the agreement hereinbefore set forth, there came before me on the 17th day of June, A.D., 2008, at 11:14 a.m., at the offices of LBJ Corridor, located at 3010 LBJ Freeway, Suite 1200, in the City of Dallas, State of Texas, the following named person, to wit: GLENN HARGROVE, who was by me duly cautioned and sworn to testify the truth, the whole truth and nothing but the truth, of his knowledge touching and concerning the matters in controversy in this cause; and that he was thereupon carefully examined upon his oath, and his examination was reduced to writing under my supervision; that the deposition is a true record of the testimony given by the witness, same to be sworn to and subscribed by said witness before any Notary Public, pursuant to the agreement of the parties; and that the amount of time used by each party at the deposition is as follows:

Ms. Rutter - 04 hours, 29 minutes,

Mr. Askanas - 00 hours, 00 minutes.

I further certify that I am neither attorney or counsel for, nor related to or employed by, any of the parties to the action in which this deposition is taken, and further that I am not a relative or employee of any

1	attorney or counsel employed by the parties hereto, or
2	inancially interested in the action.
3	I further certify that, before completion of the
4	deposition, the Deponent, and/or the
5	Plaintiff Defendant, did did not request
-6	to review the transcript.
7	In witness whereof, I have hereunto set my hand and
8	(affixed my seet this day of, A.D.,
9	2000 Porting Line Chat
10	To on a disa Unith
11	JUN 2 7 2008 LISA SMITH, CSR 7491 Expiration Date: 12/31/2009
12	Esquire Deposition Services Firm Registration No. 286
13	1000 Pacific Avenue, Suite 4750
14	Dallas, Texas 75201 (214) 257-1436
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
·	

Case 3:07-cv-04636-MMC

Document 65 Filed 09/05/2008

Page 19 of 70

Exhibit B

- 1 Tri-City in approximately 1993?
- 2 A. Yes, that's accurate.
- 3 Q. And you were a manager/broker in the New
- 4 York City office; is that correct?
- 5 A. I started as a broker, and became the head
- 6 of the Tri-City New York office in, I want to
- 7 say, around the end of probably 1997.
- 8 Q. And then you stayed in that position until
- 9 you became president at Tri-City?
- 10 A. Correct.
- 11 Q. Do you recall when you became president of
- 12 Tri-City?
- 13 A. Some time in 2004.
- 14 Q. When you were a broker, at Tri-City, did
- 15 you have a particular line of insurance that you
- 16 were responsible for?
- 17 A. I would have been considered a casualty
- 18 broker.
- 19 Q. Is it accurate that as a broker, a
 - 20 casualty broker in your case, that your clients
 - 21 were made up of retailers?
 - 22 A. Correct.
 - 23 Q. And tri-City is also in the wholesale
 - 24 broker industry, correct?
 - 25 A. It is.

- 1 Q. Over the years, I presume you developed a
- 2 network of individual retailers that you worked
- 3 with?
- 4 A. I did.
 - 5 Q. And to your knowledge, those retailers
- 6 would also work with other wholesalers at times;
- 7 is that correct?
- 8 A. Correct.
- 9 Q. So in other words, those retailers were
- 10 not exclusive to you, correct?
- 11 A. Correct.
- 12 Q. The names and contact information for
- 13 those retailers is publicly available; is that
 - 14 accurate?
- 15 A. In most circumstances, I would think they
- 16 are.
 - 17 Q. In other words, you could go on the
 - 18 company web sites and identify a particular
 - 19 retailer, correct?
 - 20 A. Not in all circumstance.
 - 21 Q. Well, are you aware of the Kirschner
 - 22 Directory?
 - 23 A. I am not.
 - 24 Q. Are you aware of any book or so-called --
 - 25 I refer to it as sort of the yellow pages of your

- 1 answer the question.
- 2 Q. And that was my next phrase, unless he
- 3 instructs you not to answer, you can go ahead and
- 4 answer the question, okay?
- 5 A. Okay.
- 6 Q. Back to the information concerning who
- 7 these retailers are, is something that is
- 8 generally known in the wholesale industry,
- 9 correct?
- 10 MR. ASKANAS: Same objection; improper,
- 11 vague.
- 12 A. I mean it's available if you do your
- 13 homework and seek out that information.
- 14 Q. Right, so it's not confidential to a
- 15 particular wholesaler?
- 16 MR. ASKANAS: Objection, that calls for a
- 17 legal conclusion and misstates his testimony.
- 18 It's also vague and ambiguous as to time and
 - 19 scope. You can answer.
- 20 A. Yeah, I don't know if it's what you would
- 21 consider -- I don't know what would be
 - 22 proprietary to an individual wholesaler. The
- 23 information isn't domiciled on the wholesalers, I
- 24 mean, they have to go find the information.
- 25 Q. Okay.

- 1 A. Anybody who does the homework, I guess,
 - 2 could find out who works where, if they decided
 - 3 to put the time in.
 - 4 Q. Is it fair to say that, the primary role
 - 5 of a broker is to work with the retailers to
 - 6 obtain placements on various types of insurance
 - 7 for the retailer's clients, is that an accurate
 - 8 description of what a broker's job is?
 - 9 A. That's accurate.
- 10 Q. I know I'm being general, but my
- 11 understanding is -- and please correct me if I'm
- 12 wrong -- that as a broker, you work directly with
- 13 various retailers to try and place lines of
 - 14 insurance, correct?
- 15 A. As a wholesale broker, that's exactly what
- 16 you do, correct.
- 17 Q. And to do your job as a broker, in your
- 18 experience, what information do you need to have
- 19 in order to make that placement?
- 20 A. Name of insured, addresses, descriptions
- 21 of the business, loss information, potentially
 - 22 financial information.
- 23 Q. And the information that you just listed,
- 24 is that information that the retailers provide
- 25 you as the broker?

- 1 A. Yes.
- 2 Q. Do companies who are looking for
- 3 insurance, in your experience, sometimes approach
- 4 more than one retail agent?
- 5 A. On occasion, yes.
- 6 Q. Can you give me any estimate or percentage
- 7 of time, in your experience, that you've seen
- 8 this occur?
- 9 A. Well, it happens, I mean, it would be just
- 10 a wild guess at a number. So I -- and I haven't
- 11 been --
- MR. ASKANAS: We don't want you to guess
- 13 or speculate.
- 14 A. I have seen more than one retailer working
- 15 on more than one account before.
- 16 Q. Well, and the retailer is, in your
- 17 experience, the retailer is also working with
- 18 other wholesale brokers in order to get various
- 19 quotes, correct?
- 20 A. Sometimes.
- 21 Q. Is it likely that more than one wholesaler
- 22 would be approached if the account needs
- 23 coverage, for example, in an excess and surplus
- 24 line market?
- 25 MR. ASKANAS: I'm just going to object;

- 1 vague, ambiguous, and calls improper
- 2 hypothetical.
- 3 A. It could happen.
- 4 Q. In your experience, have you seen that
- 5 happen?
- 6 A. On occasion I've seen that happen.
- 7 Q. And it's within the retailer's prerogative
- 8 to decide which broker to go and receive
- 9 information concerning a placement?
- 10 A. It is.
- 11 Q. Now Tri-City, as well as Crump, is part
- 12 of, I guess, what you can refer to as the
- 13 wholesale brokerage industry; is that fair?
- 14 A. That's fair.
- 15 Q. And this is -- at least in the United
- 16 States -- is a relatively small industry of
- 17 wholesalers?
- 18 MR. ASKANAS: Objection as to vague and
- 19 ambiguous as to "relatively small."
- 20 A. There are thousands of wholesalers in the
- 21 country, so I don't know if you would consider it
- 22 small.
- 23 Q. Well, Crump is considered one of the
- 24 largest, independent national wholesaler
- 25 insurance groups in the U.S., correct?

Exhibit C

```
1
 2
                IN THE UNITED STATES DISTRICT COURT
 3
              FOR THE NORTHERN DISTRICT OF CALIFORNIA
 4
                              --000--
 5
                                              TRANSCRIPT
 6
      CRUMP INSURANCE SERVICES, INC.,
                                        )
 7
                          Plaintiff,
 8
               VS.
                                           No. C-07-4636 MMC
 9
      MICHAEL P. MCGRATH, an
10
      individual, ALL RISKS, LTD., a
      corporation, and Does 1
      through 50, inclusive,
11
12
                         Defendants.
13
14
15
                   DEPOSITION OF RICK MCDONOUGH
16
      DATE:
                 June 20, 2008
17
     TIME:
                 12:59 p.m.
18
                 Curiale Dellaverson Hirschfeld & Kraemer
     LOCATION:
                 727 Sansome Street
19
                 San Francisco, CA
20
21
    REPORTED BY:
                  Kenneth T. Brill
22
                  Registered Professional Reporter
23 .
                  Certified Shorthand Reporter No. 12797
24
25
    Page 1 - 78
                                                          1
```

- 1 Q. -- S-W-E-T-T?
- 2 A. Yeah, I think so.
- 3 Q. When you were -- well, strike that.
- 4 Do you consider yourself an officer of Crump
 - 5 corporation in terms of its management structure?
 - 6 A. No.
 - 7 MR. ASKANAS: Objection to the extent it calls
 - 8 for a legal conclusion.
 - 9 BY MS. RUTTER:
 - 10 Q. Do you consider Mr. Scott an officer of the
 - 11 corporation in terms of its management structure?
 - MR. ASKANAS: Same objection. Improper
 - 13 foundation.
 - 14 BY MS. RUTTER:
 - 15 Q. You can go ahead and answer.
 - MR. ASKANAS: You can answer unless I say
 - 17 don't answer the question.
 - 18 THE WITNESS: Got you.
 - 19 MR. ASKANAS: I'm objecting.
 - 20 THE WITNESS: Rephrase the question, and then
 - 21 I'll answer.
 - 22 BY MS. RUTTER:
 - Q. Let me preface it, that's another --
 - 24 MR. ASKANAS: Admonition.
 - 25 BY MS. RUTTER:

- 1 Q. -- admonition, thank you. Sometimes it gets
- 2 confusing for witnesses, if I ask a question, your
- 3 counsel may object to those question, and those
- 4 objections are noted for the record.
- 5 So unless and until he would instruct you not
- 6 to answer, those are sort of magic words, you can go
- 7 ahead and answer the question. So having said that, let
- 8 me rephrase the question.
- 9 Do you believe that Mr. Scott is an officer of
- 10 the corporation of Crump in terms of its management
- 11 structure?
- 12 A. I do not know.
- 13 Q. But you yourself as executive vice president
- 14 do not consider yourself an officer of the crump
- 15 corporation in terms of management?
- 16 A. I --
 - 17 MR. ASKANAS: Objection, calls for legal
- 18 conclusion. You can answer.
- 19 THE WITNESS: I do not consider myself what
- 20 you said.
 - 21 BY MS. RUTTER:
 - 22 Q. An officer?
- 23 A. An officer.
 - Q. Okay. Now, in terms of your role as a broker,
- 25 is it fair for me to understand that the -- the

1	customers, or your clients that you deal with are other
2	retailers; is that correct?
3	A. Correct.
4	Q. And over the years, from 2001 to present, you
5	have developed a network of retailers that you have
6	worked with, is that fair?
7	A. Yes.
8	Q. And to your knowledge, do those retailers also
9	work with other wholesalers outside of Crump at times?
10	A. Yes.
11_	Q. In other words, those retailers are not
12	exclusively working with you at Crump; correct?
13	A. Correct.
14	Q. And the names and the contact information for
15	those retailers is something that is available through a
16	variety of sources; correct?
17_	A. Correct.
18_	Q. And can you give identify those sources for
19	me?
20	A. Google.
21	Q. Good old Google, okay.
22	A. Yellow pages. Yahoo.
23	Q. How about on the on the individual
24	retailers' websites, have you ever searched for
a = .	

00029	
1	A. Yes.
2	Q. Okay. What about calling 411?
3	A. Yes.
4	Q. What about the Kirschner Directory, have you
5.	ever heard of that?
6	A. Yes.
7	Q. Have you ever used the Kirschner Directory?
8	A. No.
9	Q. Let me see if I'm going to show you I'm
10	going to show you an actual Kirschner Directory book,
11	and then I have let me go ahead and mark this as an
12	exhibit, since I'm referring to it. Exhibit 3.
13	
14	(Whereupon the document was marked,
15	for identification purposes, as
16	Defendant's Exhibit Number Three.)
17	. <u> </u>
18	BY MS. RUTTER:
19	Q. And, Mr. McDonough, this is just a two-page
20	I believe two-page document. It's a photocopy of the
21	cover of the red book Kirschner, as well as the table of
22	contents of Kirschner's book.
23	Have you ever seen this book before?
24	A. Yes.
25	Q. All right. And the book the actual book

00030	
1	that your counsel is now flipping through, but that you
2	looked at, is a red covered book, approximately what,
3	maybe an inch?
4	MR. ASKANAS: Three by five.
5	BY MS. RUTTER:
6	Q. Three by five, but about an inch thick. Have
7	you ever utilized that book in your services as a
8	wholesale broker?
9	A. Yes.
10	Q. And to your knowledge, did Mr. McGrath utilize
11	that book?
12	A. I do not know.
13	Q. Okay. And if I can just direct your
14	attention, if you'd look at the actual book, just to
15_	pages 241 to, I think, 471, so 241 to 471, I just want
16	to know generally what that section represents.
17	A. It's
18	MR. ASKANAS: Well, I think what she means
19	generally.
20	THE WITNESS: It's a listing.
21	MR. ASKANAS: It says agents and brokers in
22	Northern California. So what the last page you
23	mentioned?
24	MS. RUTTER: I think it to 471, I think
25	

00031	
1	MR. ASKANAS: Looks like agents and brokers.
2	BY MS. RUTTER:
3	Q. Okay. Take what you need in terms of looking
4	at just the contacts that are in there, and I want to
5	ask you, are there does that section identify
6	retailers?
7	A. Yes.
8	Q. And that provides contact information for
9	various retailers by geographic area, is that your
10	understanding?
11	MR. ASKANAS: I just want to object, the
12	document speaks for itself.
13	THE WITNESS: Rephrase your question.
14	BY MS. RUTTER:
15	Q. That that section refers to various retailers
16	by geographic area?
17	A. Yes.
18_	Q. And is it fair to say that your primary role
19	as a broker is to work with retailers in order to do
20	placements for various types of insurance for the
21	retailers clients?
22	A. Correct.
23	Q. And to do your job, what information do you as
24	a broker need to have in order to attempt that
25	placement?

00032		
1	Α.	We need to have a submission from the retail
2	broker.	
3	Q.	And is that in writing, Mr. McDonough?
4	Α.	Yes.
5	Q.	And what information does the retailer provide
6	you in th	nat submission?
7	Α.	An application. Loss information, financials.
8	Q.	Does the submission also provide you the
9	expiratio	on date of the insured's policy?
1.0	Α.	Not necessarily.
11	Q.	Do you need an expiration date in order to do
12	your job	to make a placement?
13	Α.	No.
14	Q.	What else is provided by the retailer in that
15	submissio	on, other than what you've already told me?
16	Α	Website information.
17	Q.	Is there information provided about the
18	underlyin	ng insured?
19	Α.	Underlying insured?
20	. Q.	In other words, the actual company or entity
21	that's be	ing insured, that's the client of the retailer;
22	correct?	
23	Α.	Correct.
24	Q.	All right. So is information about who the
25	insured i	s. is that usually provided in a submission?

00033	
1	A. Correct.
2	Q. All right. In any of the risks that the
3	insured is looking to have insured?
4	A. Correct.
5	Q. Any other information in that submission
66	provided by the retailer to you?
7	A. Information that's on the application.
8	Q. Such as what?
9	A. Effective date. Mailing address.
10_	Q. And is there any other information that you
11	need in order for you to do your job and go out and find
12	a placement?
13	A. Once I have a complete submission, that's all
_ : 14	I need.
15_	Q. Okay. And all that information, again, it
16	comes from the retailer; correct?
17	A. No.
18	Q. Oh, I'm sorry, I thought I understood you to
19	say that this was information that was provided on a
20	submission?
21	A. My to clarify the website, I may go to
22	their website and glean additional information to put my
23	submission together.

Sure. Okay. Setting aside that, all the

25 information you need is provided on that submission by

- 1 the retailer?
- 2 A. Correct. Correct.
- 3 Q. Has it been your experience that at times
- 4 retailers will send these submissions out to various
- 5 wholesale brokers?
- 6 A. Yes.
- 7 Q. In other words, trying to compete and get the
 - 8 best deal?
- . 9 A. Yes.
 - 10 Q. Can you give me any estimate in terms of what
 - 11 percentage of time that occurs?
- 12 MR. ASKANAS: Don't guess or speculate. If
- 13 you have an estimate, you can give it.
- 14 THE WITNESS: That would be a -- I don't know.
- 15 BY MS. RUTTER:
- 16 Q. Okay.
- 17 A. I have not been a retail broker, I do not know
- 18 what would be a fair assumption.
- 19 Q. I appreciate that. Are there certain -- in
- 20 your experience, are there certain retailers that tend
- 21 to bid wholesale brokers against each other?
- 22 A. Yes.
- 23 Q. And which retailers would those be?
- 24 A. Which -- rephrase the question.
- Q. Sure. The question was are there certain

- 1 that question again, so we make sure we have a -- we had
- 2 a lot of corrects going back and forth.
- 3 Mr. Court reporter, could you read back my
- 4 original question, please.
- 5 **-** -
- 6 (The court reporter read back as
- 7 follows:
- 8 "QUESTION: At any point in time,
- 9 did you have any discussion with Mr.
- 10 McGrath about any employee moving to All
- 11 Risks?")
- 12
- THE WITNESS: No, I did not have any
- 14 discussion with Mr. McGrath regarding an employee moving
- 15 to All Risks.
- 16 BY MS. RUTTER:
- 17 Q. Thank you.
- Now, after Mr. McGrath left, let's say in the
- 19 couple of weeks, two, three weeks after Mr. McGrath left
- 20 Crump, are you aware of whether Peter Scott engaged in
- 21 any special efforts to reach out to any of the retailers
- 22 that Mike had worked with?
- 23 MR. ASKANAS: Objection to the term "special
- 24 efforts" as vague and ambiguous. Go ahead.
- 25 THE WITNESS: I need you to clarify what you

- 1 forwarded this indication or quote to his home e-mail
- 2 address?
- 3 A. I do not know.
- 4 Q. Do you know where Mr. McGrath was on or around
- 5 Thursday, May 31st, 2007?
- 6 A. I do not know.
- 7 Q. Do you recall Mr. McGrath taking a vacation
- 8 for his wife's 40th birthday on or around this time?
- 9 A. I don't recall that it was around this time,
- 10 but I do recall that there was a vacation.
- 11 Q. And they -- a group went to Hawaii for the
- 12 vacation; correct?
- 13 A. Correct.
- 14 Q. Okay. Do you recall whether Mr. McGrath ever
- 15 told you that -- that he was trying to continue to
- 16 service some outstanding clients during that week that
- 17 he was on vacation?
- 18 A. I -- there was no discussion about it.
- 19 Q. Okay. Are you aware of whether Crump has ever
- 20 filed any other lawsuit against any broker who has left
- 21 to go and work for a competitor?
- 22 A. No.
- Q. Are you aware of why Crump decided to proceed
- 24 in this lawsuit against Mr. McGrath?
 - 25 A. I do not know the motivation behind it.

- 1 Q. He was broker of the year for Crump the year
- 2 before he left; correct?
- 3 A. He was the broker of -- yes, for the year
- 4 preceding that period, yes.
- 5 Q. But he was named broker of the year in 2007?
- 6 A. The actual ceremony was 2007; correct.
- 7 Q. And that's not just for the San Francisco
 - 8 office, that's for the entire Crump --
- 9 A. Correct.
- 10 Q. -- organization; is that correct?
- 11 A. Yes.
 - 12 Q. Do you have any opinion as to whether or not
 - 13 Crump appeared to be embarrassed that Mike as their top
 - 14 broker of the year was leaving to go and work for a
 - 15 competitor?
 - MR. ASKANAS: Objection to the extent that
 - 17 opinion testimony is irrelevant.
 - 18 BY MS. RUTTER:
 - 19 Q. Go ahead, you can answer.
 - 20 A. I do not have the -- rephrase the question so
 - 21 I answer it properly.
 - 22 Q. Sure. Let me actually ask a different
 - 23 question, same genre. Let me ask a different question.
 - 24 You've been working at this company for
 - 25 approximately eight years; right; is that correct?

- 1 THE WITNESS: His actual work at All Risks, I
- 2 don't know anything about his work at All Risks.
- 3 BY MS. RUTTER:
- 4 Q. So you don't -- you're not aware of what
- 5 placements he has made while at All Risks?
- A. I am not aware of what business he has bound.
- 7 Q. Okay. And you're not aware of what retailers
- 8 he has worked with at All Risks during the last year?
- 9 A. I am aware of some.
- 10 Q. Okay. And do you see -- or do you have any
- 11 personal knowledge as to whether or not Mr. McGrath
- 12 inappropriately solicited any business?
- 13 MR. ASKANAS: Objection to the extent it calls
- 14 for a legal conclusion.
- 15 BY MS. RUTTER:
- 16 Q. And I had an ending to that question, so let
- 17 me restate it.
- Do you have any personal knowledge as to
- 19 whether or not Mr. McGrath inappropriately solicited any
- 20 business while working at All Risks?
- 21 MR. ASKANAS: Same objection.
- 22 THE WITNESS: Rephrase the question again,
 - 23 please. Sorry.
- 24 BY MS. RUTTER:
 - 25 Q. Do you want it reread?

00075		•
1	Α	Just reread.
2	Q.	Okay. If you could do that, sir.
3		(Read back)
4		MR. ASKANAS: Same objection.
5	• • • • • • • • • • • • • • • • • • • •	THE WITNESS: Yes.
6	BY MS. RU	TTER:
7	Q.	Okay. And what personal knowledge do you
8	have?	
9	Α.	We received broker of record letters
10	appointing	g All Risks on business that he had written.
11	Q.	Okay. What was unusual about that?
12	Α.	The we deal with the same specific
13	retailer,	and I do a portion of one account, and he did
14	the other	portion.
15	Q.	Okay.
16	Α.	And that retailer informed me that Mike would
1.7	be handli	ng that account going forward the property
18	side.	
19	Q.	And that is the retailers' choice to decide
20	which brol	ker they want to
21	Α.	Correct.
22	Q.	Let me just finish.
23	Α	Not finished, sorry.
24	Q.	That is the retailer's decision to decide

which broker they want to have place their business;

1	correct?
2	A. Correct.
3	Q. So, other than the fact that there were some
4	change in broker letters, changing from Crump to All
5	Risks, do you have any personal knowledge as to whether
6	or not Mike McGrath inappropriately solicited any such
. 7	business?
8	A. I do not.
9	Q. Do you have any personal knowledge as to
10	whether Mike McGrath used any Crump documents to obtain
11	any such business?
12	A. I do not have personal knowledge.
13	Q. Okay. Do you have any personal knowledge as
14	to whether or not Mike McGrath used any information from
15	Crump in order to obtain any business while at All
16	Risks?
17	A. I I do not.
18	Q. Okay.
19	MS. RUTTER: All right. Thank you. I have
20	nothing further. I thank you again for your time.
21	(Whereupon, the deposition was
22	adjourned at 2:27 p.m.)
23	000
24	
2 E	

1	CERTIFICATE OF REPORTER
2	· · · · · · · · · · · · · · · · · · ·
3	I, KENNETH T. BRILL, a Certified Shorthand
4	Reporter, hereby certify that the witness in the
5	foregoing deposition was by me duly sworn to tell the
6	truth, the whole truth, and nothing but the truth in the
7	within-entitled cause;
8	That said deposition was taken down in
9	shorthand by me, a disinterested person, at the time and
10	place therein stated, and that the testimony of the said
11	witness was thereafter reduced to typewriting, by
12	computer, under my direction and supervision;
13	I further certify that I am not of counsel or
14	attorney for either or any of the parties to the said
15	deposition, nor in any way interested in the event of
16	this cause, and that I am not related to any of the
17	parties hereto.
18	
19	
20	
21	DATED: July 8, 2008.
22	
23	Venus Bull
24	KENNETH T. BRILL, CSR No. 12797
25	

McDONOUGH DEPOSITION EXHIBIT 3

Northern California April 2002



We're the local resource with a world of specialty insurance experience.

Swett & Crawford

www.swett.com

Sacramento (916) 351-1720 • San Francisco (415) 956-3236

CA Lic. #0532269



KIRSCHNER'S Insurance Directories

Northern California April 2002 Edition

CALFORNIA DEPARTMENT OF INSURANCE

Offices and Personnel SERVICE BUYERS' GUIDE INDUSTRY ABBREVIATIONS 20 INSURANCE DESIGNATIONS 21 COVERAGE AND POLICY GLOSSARY22 INSURANCE SOFTWARE 24 **BUREAUS AND ASSOCIATIONS** MARKETS LLOYD'S CORRESPONDENTS 159 SURPLUS LINE BROKERS...... 163 RISK PLACEMENT INDEX 177 AGENTS AND BROKERS241 San Francisco/Marin (Area Code 415) 242 South Bay/West Central (Area Codes (408/831)437 INDEPENDENT ADJUSTERS 473 AREA CODE MAP LOCATOR 490

Kirschner's Insurance Directory assumes no liability for errors or omissions in the compiling or printing of this directory since it is not an official record but a service designed to be generally helpful to the insurance industry.

Case 3:07-cv-04636-MMC

Document 65

Filed 09/05/2008

Page 49 of 70

Exhibit D

DEPOSITION OF PETER QUINLAN SCOTT

1	IN THE UNITED STATES DISTRICT COURT
2	FOR THE NORTHERN DISTRICT OF CALIFORNIA
3	00
4	
5	CRUMP INSURANCE SERVICES, INC.,
6	Plaintiff,
7	vs. No. C-07-4636 MMC
8 9	MICHAEL P. McGRATH, an individual, ALL RISKS, LTD., a corporation, and Does 1 through 50, inclusive,
10	Defendants.
11	<u> </u>
12	
13	
14	Deposition of
15	PETER QUINLAN SCOTT
16	Friday, April 4, 2008
17	
18	
19	
20	
21	
22	
23	
24	REPORTED BY: JEANNETTE SAMOULIDES, CSR NO. 5254
25	

- 1 were deposed in similar to this, the allegations in
- 2 this case? In other words, a claim that an employee
- 3 had violated some trade secret or taken confidential
- 4 information?
- 5 A. No.
- 6 Q. Have you ever been involved either --
- 7 strike that.
- 8 Do you understand the general nature of
- 9 the allegations in this case?
- 10 A. Yes.
- 11 Q. Okay. Have you ever been involved in any
- 12 similar-type case, either on the receiving end of a
- 13 claim or initiating a claim involving trade secrets
- 14 or confidential/proprietary information?
- 15 A. No.
- 16 Q. Now, you're currently employed by Crump;
- 17 is that correct?
- 18 A. Yes.
- 19 Q. All right. And what is your current
- 20 position?
 - 21 A. I'm manager of the San Francisco office
 - 22 and casualty broker.
 - Q. I'm sorry, casualty program?
 - 24 A. Broker.
 - 25 Q. Oh, broker.

- 1 A. Majority of the time.
- 2 Q. Was Mr. Hahn your supervisor when you left
- 3 Tri-City?
- 4 A. He was president of the company. I
- 5 believe that -- let me think about this. I believe
- 6 Ed Ulshafer was my supervisor at the time that I
- 7 left.
- 8 Q. And what was Mr. Ulshafer's position?
- 9 A. He was a partner in the firm.
- 10 Q. Were both these gentlemen located in
- 11 San Francisco?
- 12 A. Yes.
- Q. Was it -- is it fair to say that the
- 14 business at Tri-City, that you were in the insurance
- 15 wholesale brokerage business? Is that the general
- 16 description of the business?
 - 17 A. Yes.
- 18 Q. Okay. So you would then go out and --
- 19 well, strike that.
- 20 Who were your clients, and I don't need
- 21 specific names at this point, but describe the
- 22 clients that you were serving when you were working
- 23 at Tri-City?
- 24 A. Retail insurance brokers.
- 25 Q. Okay. And are those also known as retail

- 1 agents?
- 2 A. Yes.
 - 3 Q. Or retailers?
 - 4 A. Yes.
- 5 Q. Okay. So if I use that terminology,
- 6 whether it's retailers or retail agents, that's the
 - 7 same as retail insurance brokers?
- 8 A. I would say so, yes.
- 9 Q. Okay. So we're all on the same page if I
 - 10 use that terminology "retailers"?
 - 11 A. Yes.
 - 12 Q. Just to short change things -- not short
 - 13 change, but short circuit I should say.
 - 14 So you would get information from a
 - 15 retailer in terms of a particular insured needing
 - 16 a -- in your case, a casualty insurance plan,
 - 17 correct?
 - 18 A. Yes.
 - 19 Q. Okay. And it would be your
 - 20 responsibility, then, to go out and try and find the
 - 21 most competitive line of insurance; is that fair?
 - 22 MR. PITHA: I just object, vague as to
 - 23 "competitive."
 - MS. RUTTER: Q. Well, you're trying to
 - 25 find the best policy that you could take back to the

- 1 Q. So how long have you been in the casualty
- 2 broker industry?
- 3 A. 1985.
- Q. And the first position was with whom?
- 5 A. Alexander Howden.
- 6 Q. Okay. Give me a little bit of background,
- 7 if you would, in terms of your educational --
- 8 A. I went to Dawson College in Montreal,
- 9 Canada, and from there I went to work in London at
- 10 Alexander Howden in a training program.
- 11 Q. Okay.
- 12 A. And then started in the insurance business
- 13 with them, with Alexander Howden.
- 14 Q. In 1985?
- 15 A. Yes.
- 16 Q. Okay. And when did you graduate from
- 17 Dawson College?
- 18 A. I didn't. I went into the insurance
- 19 business.
- 20 Q. Okay. Do you have any licenses or any
- 21 other degrees or certifications?
- 22 A. I have insurance licenses.
- 23 Q. Okay. So take me through how it would
- 24 work -- and again, I'm focusing at this point on
- 25 Tri-City -- in terms of a retailer coming to you

00025 requesting that you submit a proposal? How does that 2 work? A. The retailer would phone you up and say that they need assistance with a certain coverage, and you let them know if you could help them or not. Q. Okay. So what type of information would 7 they gave you? A. A submission. Q. Okay. And is this in writing? 10 Α. Yes. Okay. And it has things like what? 11 Q. 12 Α. Application; loss information; brochure, 13 if applicable; financials; underlying program if it's an umbrella; general information about an insured. 15 Q. Does it have information concerning the amount that they're willing to pay in terms of a premium? 17 18 Α. In some cases. 19 Q. Does it have the policy expiration date of 20 their current policy? 21 The accord application has the policy 22 period on it. 23 Q. The what accord? 24 A. Application has the policy period on it.

And that is an application that was given

25

Q.

- 1 to you by a retailer?
- 2 A. Yes.
- 3 Q. So you get all your information from this
 - 4 retailer; is that fair?
- 5 A. From a retailer, yes.
 - 6 Q. Okay. And then you have direct contact
 - 7 with potential carriers that you work with?
 - 8 A. Yes.
 - 9 Q. Okay. And then do you take that
 - 10 information and verbally communicate that to
 - 11 potential carriers or do you do it in writing?
 - 12 A. In writing.
 - 13 Q. Okay. And what is that process called, if
 - 14 anything?
 - 15 A. Submitting a submission to an insurance
 - 16 carrier.
 - 17 Q. Okay. And then you get a response back
 - 18 from the insurance carrier?
 - 19 A. Yes.
 - 20 Q. Okay. And then what do you do with that
 - 21 information?
 - 22 A. You give the information to the retail
 - 23 broker.
 - Q. And then what occurs next in this process?
- 25 A. Of obtaining a quotation or -- what's your

- 1 question, please?
- 2 Q. You get the information from the carrier
- 3 in response to submitting, essentially, a proposal or
- 4 a submission I think you referred to it?
- 5 A. From the carrier you submit whatever
- 6 information they give you back to the retail broker.
- 7 Q. Okay. And so you give that back to the
- 8 retail broker, and then does the retail broker make
- 9 the decision in terms of which policy or which
- 10 carrier to go with?
- 11 A. I believe they would discuss it with the
- 12 person buying the insurance and they'd make the
 - 13 decision.
- 14 Q. Okay. And then are you eventually
- 15 notified by the retailer that, "Hey, we want to go
 - 16 with this particular proposal"?
 - 17 A. Yes.
 - 18 Q. Okay. And, again, I'm just asking very
 - 19 generally, are you potentially bidding against other
 - 20 brokers?
 - 21 In other words, does the retailer -- when
 - 22 the retailer comes to you and says, "Peter, give me
 - 23 submission on X, Y and Z," is the retailer also going
 - 24 out to other brokers to see if they can get the best
 - 25 deal?

- 1 A. Yes.
- Q. Okay. And then you've also identified
- 3 information about the insured, the nature of
- 4 placement, correct?
- 5 A. Yes.
- 6 Q. And any information received from the
- 7 retail brokers regarding that placement, correct?
- 8 A. Yes.
- 9 Q. Such things as the current insurance
- 10 carrier that the policy is currently with, correct?
- 11 A. And the submission, which would be the
- 12 information that the retailer gives you.
- 13 Q. Okay. Anything else?
- 14 A. Not that I can think of.
- 15 Q. Okay. Now, this information is -- that
- 16 you've identified here as confidential or proprietary
- 17 is all information that you're able to obtain from
- 18 the retail agent, correct?
- 19 A. Yes, or the insurance carrier.
- 20 Q. Okay. So this is not information that
 - 21 only Crump maintains, correct?
 - 22 A. Correct.
- 23 Q. So anyone in this industry that would have
 - 24 access to the retail agent could obtain this
- 25 information you've identified here for me, correct?

00082 MR. PITHA: I'm just going to object as 2 vague. THE WITNESS: Can you repeat the question, 4 please? MS. RUTTER: Sure. Anyone that's in your industry that has 7 access to a retail broker could obtain this list of information that you've identified, correct? 9 A. If they were willing to release it to 10 them, yes. If "they" meaning the retail broker was 1112 willing to release it, correct? 13 A. Or the insurance carrier. 14 Q. Or the insurance carrier. 15 Α. Right. 16 Q. In other words, you wouldn't need to go to an employee at Crump to get this information, 18 correct? 19 A. Correct. MS. RUTTER: All right. And let me show 20 21 you what we'll mark as Defendants' Exhibit 3. 22 (Defendants' Exhibit 3 marked for 23 identification.)

MS. RUTTER: Q. And what I've done,

25 Mr. Scott, is I'm showing you the actual Red

- Krischner Book, and what we've marked as Defendants' Exhibit 3 is simply the cover of this book and the 3 one page table of contents, which you're free to look at in terms of the original. Let me just ask you, is this the sort of Yellow Pages of the insurance industry that you were referring to earlier, this Krischner book? 7 8 A. Yes. Q. And is this something that is published on 10 an annual basis to your knowledge? I don't know. 11 A. 12 Okay. If you look at the one that I have ο.
- 13 here, and as I said we've got the cover page and
- 14 table of contents, Exhibit 3, it's dated, I believe,
 - 15 April of 2002, and it's identified for Northern
 - 16 California.
- 17 Does that refresh your recollection at all
- 18 whether or not this is something that's put out on an
- 19 annual --
- 20 A. I don't know when they publish it.
- 21 Q. Okay. And is this a document that you've
 - 22 had occasion to refer to or use in your practice as a
 - 23 wholesaler?
- A. I may have used it. I don't currently use
- 25 it. As I said before, I usually dial 411 if I need

- 1 All Risks?
- . 2 A. I don't know offhand.
 - 3 Q. Can you give me a ballpark?
 - 4 A. No.
 - 5 Q. Has that been compiled in any way?
 - 6 A. I'm not sure if it's complete at this
 - 7 time, but it can be.
 - 8 Q. When I refer to "business," we're talking
 - 9 about the commissions that would have been earned on
- 10 these accounts, correct?
- 11 A. Yes. Commission or fee.
- 12 Q. And do you know if these were all yearly
- 13 expiration policies, in other words, they expire
- 14 every year?
- 15 A. I would assume so unless it's a three-year
- 16 program.
- 17 Q. Are most of the policies annual policies?
- 18 A. Yes.
- 19 Q. Okay. And so after June of 2008 these
- 20 policies would have expired or will expire?
- 21 A. Some of them. Some might be longer.
- Q. Okay. And once a policy expires, it's
- 23 fair game in terms of other wholesale brokers to go
- 24 after that business?
- 25 MR. PITHA: Object as to "fair game."

- 1 THE WITNESS: What do you mean by that?
- 2 MS. RUTTER: Q. Well, if a policy
- 3 expires that Crump has placed, the retail broker then
 - 4 can go to any other wholesale broker for the renewal
 - 5 of that policy, right?
 - 6 A. Yes, they can go to any wholesaler or
 - 7 insurance carrier directly.
 - 8 Q. Okay. So you're not claiming that
 - 9 policies that will be expiring a year after
 - 10 Mr. McGrath leaves or has left Crump are policies
 - 11 that necessarily would have been -- would have
 - 12 remained with Crump, correct?
 - 13 A. I'm not sure. You'd have to ask our
 - 14 attorney.
 - 15 Q: Well, I don't get to depose your attorney
 - 16 unfortunately.
 - 17 A. I'm not sure what the time frame would be.
 - 18 Q. Okay. Let's assume the policy was an
 - 19 annual policy, and that policy, let's say, expires in
 - 20 June of 2008.
 - 21 That policy is up for renegotiation by the
 - 22 retail broker with any wholesaler, correct?
 - 23 A. Depends or direct market.
 - Q. Okay. And so as you sit here today, are
 - 25 you on behalf of Crump claiming any damages for any

DEPOSITION OF PETER QUINLAN SCOTT

I, the undersigned, a Certified Shorthand Reporter in the State of California, hereby certify that the witness (if applicable) in the foregoing deposition was by me duly sworn to testify to the truth, the whole truth, and nothing but the truth in the within-entitled cause; that said proceeding was taken at the time and place therein stated; that the testimony of said witness was reported by me, a disinterested person, and was thereafter transcribed under my direction into typewriting; that the foregoing is a full, complete, and true record of the said testimony; and that the witness (if applicable) was informed of his/her opportunity to read and, if necessary, correct said deposition and to subscribe the same.

I further certify that I am not of counsel or attorney for either or any of the parties in the foregoing proceedings and caption named, or in any way interested in the outcome of the cause named in said caption.

Date: (Le 2008

JEANNETTE SAMOULIDES, CSR #5254

DEPOSITION OF PETER QUINLAN SCOTT, VOLUME II

1	UNITED STATES DISTRICT COURT
2	IN THE NORTHERN DISTRICT OF CALIFORNIA
3	00
4	
5	CRUMP INSURANCE SERVICES, INC.,
6	Plaintiff,
7	vs. No. C-07-4636 MMC
8 9	MICHAEL P. McGRATH, an individual; ALL RISKS, LTD., a corporation, and DOES 1 - 50 inclusive,
10	Defendants.
11	
12	
13	Deposition of
14	PETER QUINLAN SCOTT
15	Thursday, June 19, 2008
16	
17	
18	
19	Volume II
20	(Pages 205 - 308)
21	
22	
23	
24	REPORTED BY: JEANNETTE SAMOULIDES, CSR NO. 5254
25	
	205

- 1 A. I don't recall any specific occasions
- 2 discussing anything concerning Mr. McGrath with just
- 3 Glenn Hargrove. I believe that each time it was on a
- 4 conference call with our corporate counsel Andy
- 5 Forstenzer.
- 6 Q. Do you recall ever going to Mr. Hargrove
- 7 and stating that you had some concerns that
- 8 Mr. McGrath may be in violation of his agreement with
- 9 Crump, and Mr. Hargrove suggesting that you go to
- 10 Mr. Forstenzer about that?
- 11 A. That's potentially possible, yes.
- 12 Q. You just don't recall it?
- 13 A. Correct.
- 14 Q. Now, directing your attention to Cyndi
- 15 Marty.
- 16 Prior to her working for Crump, did you
 - 17 know where she worked?
- 18 A. Yes.
- 19 Q. And where was that?
- 20 A. Marsh McLennan.
- 21 Q. Okay. And do you know how long she worked
- 22 at Marsh?
- 23 A. No.
- Q. Do you know if it was a -- for a
- 25 significant period of time, in other words, over 10

1	vea	20	2
1	yea	£S	•

- 2 A. I'd say five to ten years potentially.
- 3 Q. Did you interview her when she -- when she
- 4 was being hired by Crump?
- 5 A. Mike McGrath interviewed her and then I
- 6 had a meeting with Mike and Cyndi.
 - 7 Q. As part of the interview process?
 - 8 A. Yes.
 - 9 Q. And did you -- did you know generally,
 - 10 either from that meeting or from another source, how
 - 11 long she had been in the industry, in the insurance
 - 12 industry?
 - 13 A. I don't recall from the meeting, but I
 - 14 know that Cyndi's been in the insurance business at
 - 15 least 20 years.
- 16 Q. Okay. And did you know anything about her
- 17 reputation in the industry?
- 18 A. Yes.
- 19 Q. And how would you describe her reputation
- 20 in the industry?
- 21 A. She has a good reputation.
- 22 Q. And is she well-known in the industry for
- 23 being a good insurance professional?
- 24 MR. ASKANAS: Objection. Calls for
- 25 speculation; no foundation.

- 1 MS. RUTTER: No, Counsel, I'm not going to
- 2 give you a second.
- 3 MR. ASKANAS: I don't want you to
- 4 regurgitate what you've already asked him. So --
- 5 MS. RUTTER: And I'm not going to take
- 6 time on the record for you to sit and read
- 7 Mr. Scott's deposition. If you wanted to do that,
- 8 you could have certainly done that before.
- 9 Q. Mr. Scott, what did Mr. McGrath do wrong
- 10 in terms of the change in these Broker of Record
- 11 letters?
- MR. ASKANAS: Go ahead and answer.
- 13 The question's been asked and answered and
- 14 calls for a legal conclusion.
- 15 THE WITNESS: What did he do wrong? Well,
- 16 he had a noncompetition of business from Crump for a
- 17 year, so he should not have solicited or worked on
- 18 that business for a period of a year.
- 19 MS. RUTTER: Q. So is it --
- 20 A. Second --
- 21 Q. I'm sorry, go ahead.
- 22 A. Secondly, his agreement said that he was
- 23 not to take any employees. What else did he do
- 24 wrong?
- Q. Well, let's stick with the -- whether or

1	not you thought it was wrong for him to take to
. 2	continue to work on retailer with retailers that
3	he had worked with before.
. 4	The fact that these Broker of Record
5	letters were received, you're making an assumption
6	that Mr. McGrath solicited that change from Crump to
7	All Risks?
8	MR. ASKANAS: I don't understand the
9	question.
10	Could you repeat it, Ms. Court Reporter.
11	THE REPORTER: "Well, let's stick with
12	the whether or not you thought it was
13	wrong for him to take to continue to
14	work on retailer with retailers that he
15	had worked with before.
16	The fact that these Broker
17	of Record letters were received, you're
18	making an assumption that Mr. McGrath
19	solicited that change from Crump to
20	All Risks?"
21	THE WITNESS: There was a change from
22	Crump to All Risks based on those letters, yes.
23	MS. RUTTER: Q. Okay. And I understand
24	that.
25	But you're making an assumption that

- 1 Mr. McGrath requested that the change be made,
- 2 correct?
- 3 A. I'm not making any assumptions, other than
- 4 we received the Broker of Record letters on those
 - 5 policies.
- 6 Q. Okay. And so you don't know whether or
- 7 not the change was initiated by someone other than
- 8 Mr. McGrath, correct?
- 9 A. Correct.
 - 10 Q. As a broker, a wholesale broker, it's
 - 11 their job to go out and meet with retailers, correct?
 - 12 A. One of them, yes.
 - 13 Q. Okay. And one of their jobs is to try and
 - 14 urge the retailer to work with that particular
 - 15 wholesaler, correct?
 - 16 A. Yes.
 - 17 Q. So is it your testimony that any broker
 - 18 who leaves Crump to go to another wholesale broker
 - 19 can never go back to that prior retailer to encourage
 - 20 them to work with them?
 - 21 A. No.
 - 22 . Q. That's not your testimony?
 - 23 A. No.
 - Q. Because that's not what you did when you
 - 25 went from Tri-City to Crump, is it?

DEPOSITION OF PETER QUINLAN SCOTT, VOLUME II

I, the undersigned, a Certified Shorthand Reporter in the State of California, hereby certify that the witness (if applicable) in the foregoing deposition was by me duly sworn to testify to the truth, the whole truth, and nothing but the truth in the within-entitled cause; that said proceeding was taken at the time and place therein stated; that the testimony of said witness was reported by me, a disinterested person, and was thereafter transcribed under my direction into typewriting; that the foregoing is a full, complete, and true record of the said testimony; and that the witness (if applicable) was informed of his/her opportunity to read and, if necessary, correct said deposition and to subscribe the same.

I further certify that I am not of counsel or attorney for either or any of the parties in the foregoing proceedings and caption named, or in any way interested in the outcome of the cause named in said caption.

Date: June 24, 2008

JEANNETTE SAMOULIDES, CSR #5254